

**Terms and Conditions of participation in the**  
**Your Purchases with Visa Cards Lead to the Enrique Iglesias Concert Promotion**  
(hereinafter referred to as the Promotion)  
(hereinafter referred to as the Promotion Rules)

- 1. The Organizer of the Promotion** is Eurasian Bank JSC (hereinafter referred to as the Bank).
- 2. The Operator of the Promotion** is the Visa International Payment System (hereinafter referred to as the Operator).
- 3. The Promotion Participants:**
  - the Bank individual customers who hold Visa payment cards issued by the Bank (hereinafter referred to as the Participant).
- 4. The total duration of the Promotion, including the deadline for awarding prizes,** shall be from 22 June 2026 to 12 August 2026 inclusive;  
**The purchase period during which you can become the Promotion Participant** shall be from 22 June 2026 to 31 July 2026 inclusive (hereinafter referred to as the Promotion Period).
- 5. The following shall not be eligible to participate in the Promotion:**
  - related persons of the Bank, affiliated persons, persons under the age of eighteen at the time of the launch of the Promotion, Bank employees, non-residents of the Republic of Kazakhstan (hereinafter referred to as the RoK), including those with a residence permit of the RoK.
- 6. Prize fund:** tickets for the concert of Enrique Iglesias in Astana on 03/09/2026:
  - the number of tickets shall be 30 (15 winners, 2 tickets for each winner).
- 7. The Promotion shall be valid throughout the territory of the RoK.**
- 8. The Promotion Mechanics:**
  - to participate in the Promotion, you must make a non-cash payment(s) with a mobile phone or smart watch using one of the listed types of electronic wallets (Apple Pay, Samsung Pay, Google Pay, Garmin Pay) for goods and/or services in any retail and service enterprises around the world, not prohibited by the law of the RoK, with a Visa payment card issued by the Bank in the amount of at least 200, 000 (two hundred thousand) tenge in total for the entire Promotion Period, this Participant shall receive one (1) opportunity to win a prize. If the Participant has made purchases that amount to 200, 000 (two hundred thousand) tenge several times, the number of his/her chances of winning increases proportionally. For each 200, 000 (two hundred thousand) tenge of the total amount of transactions on the payment card, an additional entry is created for the Participant in the list of Participants in the draw, which increases the probability of winning;
  - the determination of the winners of the prize (main and reserve) shall be performed by the Bank from among the Promotion Participants who completely fulfilled the terms and conditions of the Promotion Rules. The winner shall be determined by randomly determining the sequence numbers assigned to each Participant using the special [www.random.org](http://www.random.org) computer program. When determining the winners, the Bank shall select the main and two reserve winners for each prize. The draw shall be broadcast live on the Bank official account @eurasianbank in the Instagram social network on 7 August 2026 at 4 p.m. Astana time;

- the winners of the draw shall be determined live on the Bank official account @eurasianbank in the Instagram social by randomly determining the sequence numbers through the website <https://www.random.org/>;

- Winners shall be notified of their winnings by phone call. The delivery of tickets to the winners of the Promotion shall be performed pursuant to the acceptance and transfer certificates;

- if the winners do not respond to the Bank notification within one (1) business day (3 phone calls) or refuse the prize, the Bank shall contact the first reserve winner, and if it is impossible to contact the first reserve winner or his/her refusal of the prize, shall contact the second reserve winner.

- in order to receive the prizes provided for in paragraph 6 of the Rules, the winner must provide the following documents to the Bank by e-mail, the address of which shall be provided by the Bank during the phone call, within one (1) business day from the moment of receiving a phone call from the Bank about the winning:

- A scanned copy of the identity card (on both sides) with the mandatory indication of the IIN (first and last name must correspond to the information provided by the Bank upon receipt of the Card).

**9.** Participation in the Promotion is a free and conscious expression of the Participant's will (consent), entailing the processing by the Bank and the Operator of the Participant's personal data by any means required for the purpose of its implementation, and in accordance with the procedure provided for by the Promotion Rules.

**10.** Personal data for the purposes of the Promotion Rules shall mean any information related directly or indirectly to a specific or identifiable individual (subject of personal data) in accordance with the legislation of the Republic of Kazakhstan.

**11.** The Bank and the Operator shall not be not responsible for:

- non-receipt/late receipt of mail, information/documents required to receive the prizes of the Promotion, the inability of the winner to receive the prize for any reason beyond the control of the Bank;

- non-fulfillment (late execution) by the Promotion Participants of the obligations stipulated by these Rules, or the Promotion Participants' inability to read with the information about the Promotion on the eubank.kz Bank website;

- the correctness, accuracy and reliability of the data, contact and other information that the Winners of the Promotion indicated during data collection through a phone call from representatives of the Bank and the Operator, and in this regard, for the inability to contact the Promotion Participants using the contact numbers indicated by them, as well as for the inability to use the information received from the Participants for the purposes of the Promotion, including for the purposes of awarding prizes, including other reasons beyond the control of the Bank and the Operator;

- the life, health, moral and/or mental injuries of the Participants in connection with their participation in the Promotion.

**12.** The Bank and the Operator shall not be responsible for the further use of the prizes received by the winners.

**13.** All the results of the Promotion, as well as the Bank decisions, shall be final and cannot be appealed.

**14.** The Bank shall transfer tickets for the Enrique Iglesias Concert in Astana. The winner's expenses to/from Astana, if the winner is located in another city/country, shall be borne by the winner independently.

**15. The Participant shall be entitled to:**

- receive information about the terms and conditions of the Promotion at the Bank official websites;
- get information about the Bank and the Promotion Operator;
- demand the issue of prizes of the Promotion in case of recognition as the winner of the Promotion in accordance with these Rules.

The Promotion Participant shall be obliged to:

- comply with these Promotion Rules, including performing all acts related to participation in the Promotion within the time limits set by these Promotion Rules;
- bear all expenses related to participating in the Promotion and receiving Prizes, including (but not limited to) Internet, phone, and other expenses;
- bear other obligations stipulated by these Rules and the current legislation of the RoK.

**16. The Bank and the Operator shall be entitled to:**

- during the Promotion Period, the Bank shall reserve the right to amend these Promotion Terms and Conditions. The information regarding any such amendments shall be posted on the Bank eubank.kz internal portal;
- not enter into written negotiations or any other contacts with the Promotion Participants, except as provided for in these Promotion Rules;
- request from the Participants the required information and documents in cases stipulated by these Promotion Rules, as well as other documents for submission to government agencies;
- if the winners of the Promotion refuse to receive Prizes for any reason, reduce the total number of winners of the Promotion. At the same time, these Prizes shall not be given out after the end of the Promotion and shall be used by the Bank at its discretion;
- refuse to award a prize to the Promotion Participant if it is identified that the Promotion Participant has not complied with these Promotion Rules.

**17. The Bank and the Operator shall be obliged to:**

- comply with these Promotion Rules, including performing all acts related to the Promotion, within the time limits established by these Promotion Rules;
- ensure that the Promotion is conducted in accordance with these Rules;
- give prizes to the winners of the Promotion provided for in paragraph 6 of these Promotion Rules;
- ensure that the Promotion Participants are informed about the Promotion Rules by posting the Promotion Rules at the eubank.kz Bank official website;
- At awarding prizes, ensure that taxes shall be paid on prizes received by the Promotion Participants in accordance with the legislation of the Republic of Kazakhstan.

**18. The Bank and the Operator shall not consider the following for the purposes of the Promotion:**

- transactions conducted by the Participants who do not comply with the requirements of clause 8 of these Promotion Rules;
- transactions conducted outside the Promotion Period provided for in paragraph 4 of these Promotion Rules.

**19. By participating in the Promotion, the Participant confirms that he/she is fully familiar with and agrees with these Promotion Rules, in particular, but not limited to the following, confirms his/her consent:**

- to the collection and processing of personal data by the Bank and the Operator in accordance with the Rules;
- to receive information from the Bank and the Operator or authorized third parties of

SMS newsletters related to this Promotion.

**20.** The Operator shall pay the tax on prizes (10% IIT) in accordance with the Tax Code of the RoK and shall act as a tax agent for the winners of the Promotion.

**21.** The Bank and the Operator shall not pay the monetary equivalent of the value of the prizes determined by the Promotion Rules in kind, nor shall they replace the prizes at the request of the winners. The Winner(s) shall be entitled to refuse to receive the Prize, while no cash/compensation shall be paid to the Winner.

**22.** The Bank and the Operator shall be entitled to unilaterally exclude the following persons from the list of Participants or winners at any time and without giving reasons:

- those who did not provide the documents, information, and information established by these Rules for awarding Prizes;
- persons who do not comply with clause 3 of these Promotion Rules;
- who provided distorted information about themselves or in respect of whom there is a suspicion of committing fraudulent acts, the purpose of which is to unreasonably receive a prize.